

# Evaluation of Program Support and System Design Services

Name of Project: Printed by USIECR



The U.S. Institute for Environmental Conflict Resolution evaluates all of its services. As a part of this evaluation we ask the agency staff who have requested U.S. Institute services to provide us with information about their organization's experience. Your responses will be part of the Institute's ongoing evaluation effort, and the data compiled will provide much-needed information that will be used to improve our programs and services. The average estimated reporting burden for this questionnaire is 6 minutes. This estimate includes time for reviewing the instructions, gathering the data needed, completing, and reviewing the questionnaire. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the Institute.

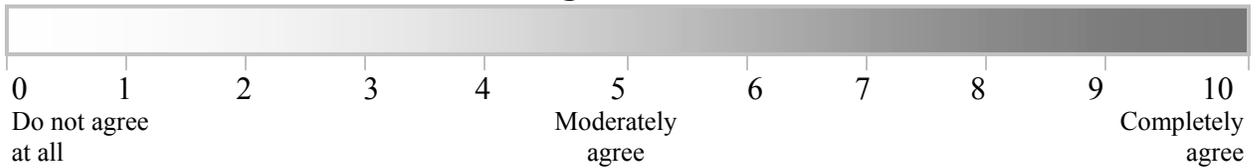
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*Please send your completed questionnaire to:*



130 South Scott Avenue, Tucson, Arizona 85701  
Telephone: 520.670.5299 Fax: 520.670.5530  
Website: [www.ecr.gov](http://www.ecr.gov)

### *Rating Scale*



1. Using the scale above, please rate the extent to which you agree with the following statements:

RATING	
_____	a. I would recommend the U.S. Institute to others seeking similar services/expertise/leadership in the future.
_____	b. This project will improve (directly or indirectly) the effectiveness of environmental collaborative problem-solving and conflict resolution efforts that I (or the interest I represent) am involved in.

2. Please tell us the extent to which you feel the services/expertise/leadership provided by the U.S. Institute were available via another resource?

Definitely Unavailable	Probably Unavailable	Unsure	Probably Available	Definitely Available
<input type="checkbox"/>				

3. If the services/expertise/leadership provided by the U.S. Institute were available via another resource, why did you choose to work with the U.S. Institute?

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4. Is there evidence that this project/service has resulted in or will likely result in **positive impacts** for (a) you/your organization or (b) other entities affected by this project?

<b><u>(a) You/Your Organization</u></b>		
Check only one		<u>Please</u> elaborate in the space below:
<input type="checkbox"/>	Yes	_____ _____
<input type="checkbox"/>	Not yet, but likely will	_____ _____
<input type="checkbox"/>	Unsure <i>or</i> Don't Know	_____ _____
<input type="checkbox"/>	No	_____ _____

<b><u>(b) Other Entities Affected by this Project</u></b>		
Check only one		<u>Please</u> elaborate in the space below:
<input type="checkbox"/>	Yes	_____ _____
<input type="checkbox"/>	Not yet, but likely will	_____ _____
<input type="checkbox"/>	Unsure <i>or</i> Don't Know	_____ _____
<input type="checkbox"/>	No	_____ _____

**5. If this project were starting over again, what changes/improvements would you like to see happen?**

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**6. Please tell us how the U.S. Institute can improve its services:**

Specifically, to you/your agency or organization
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Overall, to address environmental and natural resource policy implementation and resolve associated conflicts
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**7. Is there anything else you would like to share about this project or your experience with the U.S. Institute?**

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**THANK YOU FOR TAKING THE TIME TO COMPLETE THIS QUESTIONNAIRE. PLEASE RETURN YOUR COMPLETED QUESTIONNAIRE TO:**

The U.S. Institute for Environmental Conflict Resolution  
130 South Scott Avenue,  
Tucson, Arizona 85701  
Telephone: 520.670.5299 Fax: 520.670.5530

PERSONS WITH DISABILITIES WHO REQUIRE ALTERNATIVE MEANS FOR COMMUNICATION OF PROGRAM EVALUATION INFORMATION SHOULD CONTACT THE U.S. INSTITUTE AT (520) 670-5658.